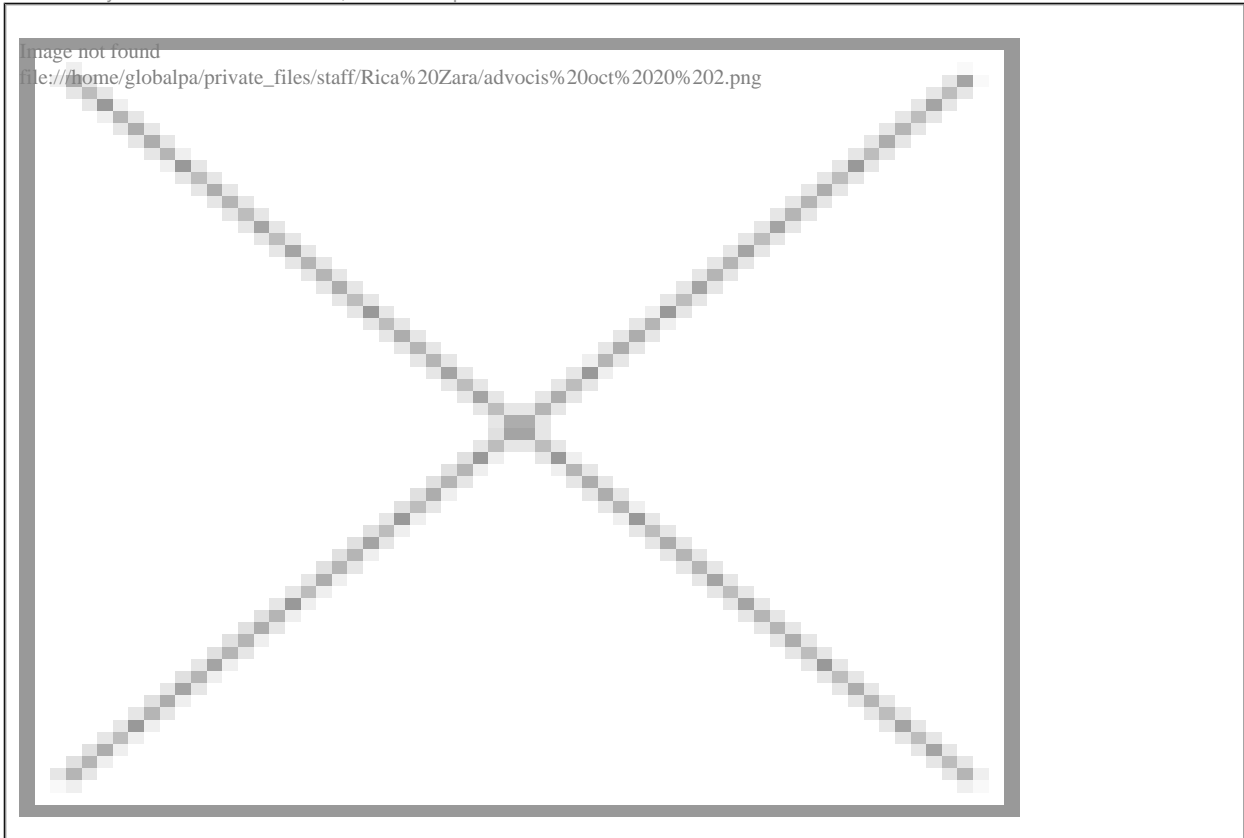




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# Underwriting & Claims in a Covid-19 Environment

Submitted by Rica Zara on October 20, 2021 - 2:20pm



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- This event is pending CE Credit approval.

## Agenda:

### Questions:

Source URL: <https://www.globalpacific.ca/bulletins/advocis/2021-10-20/underwriting-claims-covid-19-environment>

#### **Topic- Covid-19 Underwriting, Now and the Future**

**Presenter:** Norm Leblond

If you have any questions or concerns regarding this event, please reach out to the Advocis Thompson Okanagan at:

**ThompsonOkanagan@AdvocisChapter.ca**

A lot has changed in the way insurance companies conduct business, and the pandemic has accelerated the pace of change. Fewer traditional underwriting requirements are being collected on the strength of underwriting rules engines, advanced analytics and alternative requirements used to assess risk. Join Norm as he provides an update on the latest changes in risk assessment and what the future holds in the world of Underwriting.

#### **Underwriting Instant Issue Contracts and Change Affected by Covid-19**

**Presenter:** Melanie Boissonneault

*iA Financial Group*

#### **Real Stories From a DI/CI Claims Manager**

**Presenter:** Sherri Grandmont

*Canada Life*

Real stories from a DI/CI Claims Manager, includes an overview of the claims process and the role of the advisor, some claims statistics, some tips on available riders and their impact with the insured and answers to the most asked questions.