



GLOBAL PACIFIC  
FINANCIAL SERVICES LTD.

## Lending Process Improvements

Submitted by Josh on December 15, 2014 - 3:39pm

**Improvements to EASE...**





















B2B Bank

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<https://b2bbank.com/img/logo.gif>

# Improvements to EASE, lending

**December 15, 2014**

In order to improve the investment lending process at B2B Bank, we are pleased to announce enhancements to our EASE system and lending processes.

## EASE

We have made significant enhancements to the EASE system. For users that are familiar with EASE, you will now find that screens are modified to be consistent with the application forms, in addition to enhancing the field descriptions to minimize errors. Some of the enhancements include updates and clarifications for entering mandatory fields as the system will now validate that the new mandatory fields are entered.

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The following enhancements have been added to the help avoid delays:

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- Simply indicating consent to credit check on EASE rather than on a separate document
- Providing previous employer if at current employer for less than two years
- If selecting current address at two years or less you will be asked to provide previous address
- If Social Insurance Number (SIN) is provided in the identification section, it will be validated against the value entered in the Borrower's information section

If you are new to EASE or haven't used EASE in a while, either register [to obtain a password or log in](#). Once set up, you can begin entering loan applications online immediately.

## Lending Process Enhancements

- We will now accept faxes for required information that is outstanding. Exceptions are the Demand Note and the borrower's signature. Fax corrections are accepted with the advisor's initials.
- The simplified Advisor Notification form, typically used to detail outstanding loan application information, has been improved so that it is simpler and easier for you to read.
- We have also made improvements in the way that B2B Bank staff interacts with advisors so that the funding time can be minimized. Beginning December 15, 2014, we will attempt to contact advisors by phone if mandatory information is missing.
- In addition, we have created efficiencies that will reduce the turnaround time to fund loans that are pledging collateral.